

## A Generic Questionnaire

### ❖ Number of responses received – 116 in total

Denbigh and Flint show, Housing tenants, Tir Morfa School Open Day, Llanarmon Yn Ial event, St Asaph Country Fair, Survey Monkey, Good Health and Well-Being Day.

#### • Main emerging themes

##### ❖ Improving Services and facilities for children and young people

- More 'free' summer play scheme sessions for children
- More facilities for children (play areas for children, outdoor activities for teenagers (e.g. skate parks), youth centres
- More educational support in relation to healthy living and lifestyles
- More support from Social Services
- More out-reach work
- Improved School buildings

##### ❖ Provision of a skilled workforce and creation of jobs

- More jobs for local people (including part-time work for young people, apprenticeships)
- Encouraging local businesses to take on schemes where they are investing in the younger generation
- Provision of better paid jobs

##### ❖ Improve Public Transport services (improved links/more affordable/more frequent/ accessible in rural areas)

- Better public transport (more frequent, cheaper)
- Improved transport links (e.g. between the buses and trains)

#### Other emerging themes:

##### ❖ Improving roads

- Ensuring regular maintenance

(Note: some responses requested more cycle paths)

##### ❖ Safer Communities

- More police to patrol streets and rural areas
- Harsher punishment for drug and alcohol related crime
- Anti-social behaviour to be more severely dealt with

##### ❖ Provide more services for the elderly living in rural areas

- Better provision of Social Services (more advocacy services, greater assistance, provision of services catering for needs in rural areas)

##### ❖ Improving Services and facilities for families

- Provide support networks (for all – including 'vulnerable' and those with 'additional needs')

##### ❖ Maintaining Welsh cultural identity

- More support for rural Welsh communities

## **B Corwen Event (25<sup>th</sup> October 2013)**

### **▪ Main emerging themes**

#### **❖ Improving Services and facilities for children and young people**

There is a need to provide:

- Greater childcare provision services within rural areas (possibly through accessing mobile crèche provisions).
- More affordable or subsidised childcare – available across the County (possibly through the creation of a Social Enterprise network of childcare provision – this approach is being investigated as a possible approach to implement in Llangollen).
- Better access to services

#### **❖ Improving Services and facilities for families**

There is a need to provide:

- An outreach service for families with complex needs (substance, alcohol misuse etc.) that live within rural Denbighshire.
- More support in relation to financial matters e.g. through provision of services that will assist families being impacted by the Welfare Reform

#### **❖ Provision of a skilled workforce and creation of jobs**

There is a need to:

- Provide the support to enable the positive regeneration of small businesses within Denbighshire rural areas
- Create more on-line businesses (especially in rural areas), working with existing SMEs to change the way that they operate
- 'Up-skill' communities e.g. through Social Enterprise schemes
- Provide good careers guidance and information and support to people to access employment
- Ensure that young people are able to access employment in rural areas to avoid their outward migration
- Provide training/taster sessions in accordance with the population need in rural areas (e.g. for those currently unemployed to provide training that builds upon confidence/ self-esteem and life skills)
- Provide volunteering opportunities as a 'gateway' to accessing employment
- Create more job opportunities (e.g. through the provision of small medium and large scale manufacturing industry)
- Provide apprenticeship opportunities

- Provide support to the self-employed so that self-employment is viewed as a positive option
- Consider the extension of the summer season within coastal resorts
- ❖ **Maintaining Welsh cultural identity**
- Provision of courses for inward migrating people
- Citizenship
- Welsh language training in the workplace for Welsh learners
- ❖ **Improve Public Transport services (improved links/more affordable/more frequent/ accessible in rural areas)**
- Train more volunteer drivers and expand car scheme
- Integrate the community and public transport plan
- Use the 'dial-a-ride' model in rural areas
- Improve existing transport to hospital schemes so that it is more frequent and tailored to suit the patients' needs
- ❖ **Provide more services for the elderly living in rural areas**
- Establish day centres in rural Denbighshire that meet local needs (e.g. support for those living with dementia)
- Better access to services (the Farmers market was mentioned as a good place to advertise and deliver services e.g. to retired farmers, e.g. BRC outreach with action for hearing – providing basic hearing test/ provision of services linked to social isolation and prevention).
- ❖ **Improve I.T and communication infrastructure in rural areas**
- Ensure Broadband/internet connection in all areas
- Provide computer literacy training to community members (especially the elderly)

(This will result in better access to services)

## **C Trefnant Event (3<sup>rd</sup> December 2013)**

- **Main emerging themes**
- ❖ **Improving Services and facilities for families**
- Assist 'vulnerable' families to move out of poverty (e.g. with greater voluntary/community sector involvement in service delivery)
- Nominate 'Community champions' with appropriate skills (e.g. CPSO/nurse)
- Provide support structures to alleviate food and fuel poverty
- Allay fears about Social services involvement
- Providing support to be more independent and resilient
- Reduce social isolation through the provision of community activities
- ❖ **Provision of a skilled workforce and creation of jobs**
- Creating more volunteer, work experience or job opportunities, practical work skills
- 'Up-skilling' of community e.g. through Social Enterprise (Local skills development, child care, care of the elderly)

- Provision of work skills (practical, IT and engineering) in rural areas
- Application of co-production
- Training in IT & engineering for development of local business solutions
- Building rural incubator units for both private and social enterprise businesses
- ❖ **Improve Public Transport services (improved links/more affordable/more frequent/ accessible in rural areas)**
- Improve transport links between Rhyl and South Denbighshire via St Asaph (bypass)
- ❖ **Supporting communities to become more independent and resilient**
- Achieving sustainable community development (e.g. Blaenau Ffestiniog regeneration) and developing and identifying community leaders
- Harnessing the community spirit, beyond crisis situations
- Promotion of community hubs
- Community food production methods using empty 'council owned' farms and garden share schemes
- ❖ **Provide better care provision for children and the elderly living in rural areas**
- ❖ **Improve I.T and communication infrastructure in rural areas**

## **D Young People's Event (30<sup>th</sup> October 2013)**

- **Main emerging themes**
- ❖ **Education:** The main concern detailed young people having gone through education, only to find no jobs available once they had completed their course. A recurrent theme was more support needed for people with disabilities or learning difficulties, along with a better teacher/pupil relationship, with more understanding of the person's needs. The young people felt the type of courses available was limited and that more should become available. The young people also felt more needed to be done about pupils who show talent, they should be challenged more to improve their opportunities.
- ❖ **Social Issues:** More activities are required, for both individuals and their families. Young people felt these activities should be accessible at prime times for them, for example facilities should be available to them on weekends. They felt the prices of activities, or days out is too expensive and cheaper activities should be introduced. They would also like more shops open in their communities. Corwen and Denbigh were popular topics, with both needing more for young people to do and more job opportunities available.
- ❖ **Employment:** Young people are struggling to find full time jobs, which is reducing their chances to climb the career ladder. Many find themselves over qualified for a position, or cannot apply for a job because the ability to speak welsh is essential. Jobs are often not paid enough and they are sparse in rural areas. Young people would like more career advice and better job opportunities in Denbighshire.

- ❖ **Health:** Young people are concerned about the awareness and understanding of medical conditions, including physical and mental. They agree that a better support system should be utilised. More sports are needed to engage with young people and encourage a healthy lifestyle, including healthy eating. More sex education is required and better health practise in county areas, for example, cleaner streets.
- ❖ **Transport:** The main issue surrounding transport includes the prices being too costly. Specifically mentioned were, bus fares, county wide and train fares in Rhyl. The lack of transport to rural areas is also regarded as an issue; it disables young people's freedom and the opportunity to travel to desired clubs, activities or events.
- ❖ **Other:** Young people would like a bigger voice within the county. More support should be handed to those who find themselves in a vulnerable situation; for example, some young people find themselves unexpectedly homeless. More activities are strived for, including, more music activities and concerts. A place for young people to go, to talk freely and feel comfortable, and making these provisions available to them when they need it. Some young people feel they are greeted with a dismissive attitude from staff working at job centres; instead, they need solid advice to help them in their career field. Essentially, young people want to be invested in, and the opportunity to express their ideas.